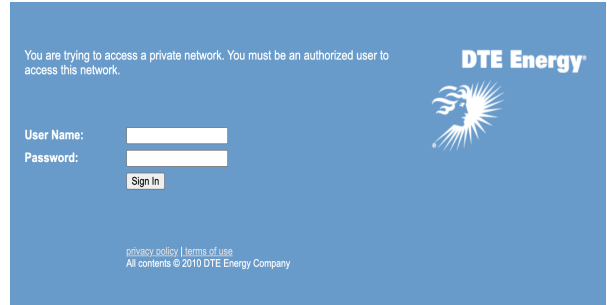
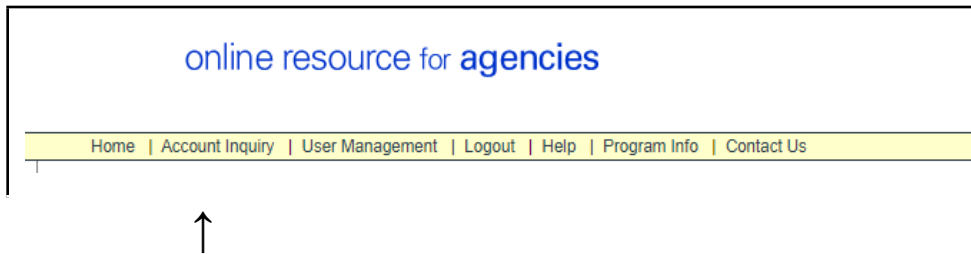


DTE Agency Login

1. Google “dte agency login” or type in <https://agency.dteenergy.com/>



2. Once you are at the website, enter your login information and you will be redirected to the homepage “Online resource for agencies.” To access taxpayer’s DTE bills go to “Account Inquiry”. This will take you to the “Search Account” page.



3. Once in search account page, there are two options to search for an account:

<u>Option 1: Account number</u>	<u>Option 2: Name and Social Security number</u>								
<p>This option can be used if the client has their account number on hand. This method can be faster if the name on the bill does not completely match the information we have.</p> <p>Note: If you use this option, please make sure the taxpayer’s name is on this account.</p> <div data-bbox="240 1486 610 1770"><p>Search Account</p><p>Search By Account:</p><div data-bbox="245 1604 610 1770"><p>Account: (from DTE Energy bill)</p><input type="text"/> <input type="button" value="Search"/></div></div>	<p>This option is the easiest to do because we have the information needed.</p> <p>Search By SSN and First or Last Name:</p> <div data-bbox="886 1545 1430 1665"><table border="1"><tr><td>Social Security Number :</td><td><input type="text"/></td></tr><tr><td>First Name :</td><td><input type="text"/></td></tr><tr><td>Last Name :</td><td><input type="text"/></td></tr><tr><td colspan="2" style="text-align: right;"><input type="button" value="Search"/></td></tr></table></div> <p>privacy policy terms of use All contents © 1997-2005 DTE Energy</p>	Social Security Number :	<input type="text"/>	First Name :	<input type="text"/>	Last Name :	<input type="text"/>	<input type="button" value="Search"/>	
Social Security Number :	<input type="text"/>								
First Name :	<input type="text"/>								
Last Name :	<input type="text"/>								
<input type="button" value="Search"/>									

4. On the left side of the page, you will see blue hyperlinks, go to “view Bills”

- [Search Account](#)
- [General Account Information](#)
- [Credit](#)
- [Billing History](#)
- [Payment History](#)
- [Add Commitment](#)
- [30 Day Hold](#)
- [Case Record List](#)
- [View Bills](#)
- [Payment Plan History](#)
- [LSP Enrollment](#)

5. A list of dates will appear, select the December bill listed. The home heating cost used for the Home Heating Credit can be found under “Important Information” of the bill.

For the average Michigan residential customer, renewable energy is estimated to avoid \$3.08 per month of new coal-fired generation costs.

Your account is past due. Please pay the past-due balance now. To pay by phone, call us at 800.477.4747. If paid, please disregard this notice.

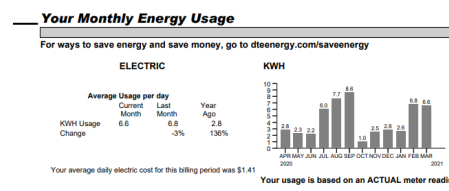
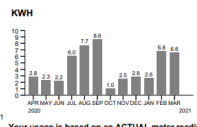
Average temperatures for this billing period were 8.5 degrees colder than last billing period. As a result your appliances may be working harder to make you feel more comfortable.

Your home heating cost from November 1, 2018 to October 31, 2019 was \$1653.26. This information is needed if you apply for the Michigan home heating tax credit.

A one-time adjustment has been applied to your bill. The reason(s) for this adjustment may include updated meter information, updated/corrected account information or other account-specific factors.

Other Information

Heating could be missing for the following reasons:

<p><u>Electric Only</u>- The way you know it is electric heat is if there is only information on electricity, and nothing on gas consumption.</p>  <p>Your Monthly Energy Usage For ways to save energy and save money, go to dteenergy.com/saveenergy</p> <p>ELECTRIC</p> <table border="1"> <thead> <tr> <th>Average Usage per day</th> <th>Current Month</th> <th>Last Month</th> <th>Year Ago</th> </tr> </thead> <tbody> <tr> <td>KWH Usage</td> <td>6.6</td> <td>6.8</td> <td>2.8</td> </tr> <tr> <td>Change</td> <td></td> <td>-3%</td> <td>136%</td> </tr> </tbody> </table> <p>Your average daily electric cost for this billing period was \$1.41</p> <p>KWH</p>  <p>Your usage is based on an ACTUAL meter reading</p>	Average Usage per day	Current Month	Last Month	Year Ago	KWH Usage	6.6	6.8	2.8	Change		-3%	136%	<p><u>Multiple Providers</u>- The client’s gas provider may be different from their electric provider. If you only see electricity on the bill, ask if they pay a different provider for gas.</p>	<p><u>No “View Bills” Link</u>- Occasionally there is no link for “View Bills.” When this happens, you may have to go to “Billing History” and add each amount billed from November 2020 to October 2021 under “Gas full residential.”</p> <div style="display: flex; align-items: center;"> <div style="border: 1px solid gray; padding: 5px; margin-right: 10px;"> <ul style="list-style-type: none"> Search Account General Account Information Credit <li style="border: 2px solid red; padding: 2px;">Billing History Payment History Add Commitment 30 Day Hold Case Record List </div> <div style="font-size: 2em; margin-right: 10px;">→</div> <table border="1" style="font-size: 0.8em;"> <thead> <tr> <th colspan="2">Gas full service residential - heating @538</th> </tr> <tr> <th>Transaction Date</th> <th>Amount Billed</th> </tr> </thead> <tbody> <tr><td>11/30/2020</td><td>\$197.11</td></tr> <tr><td>10/26/2020</td><td>\$108.22</td></tr> <tr><td>09/28/2020</td><td>\$47.09</td></tr> <tr><td>08/27/2020</td><td>\$10.33</td></tr> <tr><td>07/29/2020</td><td>\$11.05</td></tr> <tr><td>06/26/2020</td><td>\$15.88</td></tr> <tr><td>05/28/2020</td><td>\$79.70</td></tr> <tr><td>04/28/2020</td><td>\$169.99</td></tr> <tr><td>03/26/2020</td><td>\$177.95</td></tr> <tr><td>02/26/2020</td><td>\$222.24</td></tr> <tr><td>01/27/2020</td><td>\$242.71</td></tr> <tr><td>12/26/2019</td><td>\$224.53</td></tr> <tr><td>11/26/2019</td><td>\$208.42</td></tr> <tr style="border: 2px solid red;"><td>10/28/2019</td><td>\$117.40</td></tr> </tbody> </table> </div>	Gas full service residential - heating @538		Transaction Date	Amount Billed	11/30/2020	\$197.11	10/26/2020	\$108.22	09/28/2020	\$47.09	08/27/2020	\$10.33	07/29/2020	\$11.05	06/26/2020	\$15.88	05/28/2020	\$79.70	04/28/2020	\$169.99	03/26/2020	\$177.95	02/26/2020	\$222.24	01/27/2020	\$242.71	12/26/2019	\$224.53	11/26/2019	\$208.42	10/28/2019	\$117.40
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