

January 2026

VITA/TCE Quality Site Requirement Alert

QSRA 2026-01 Intake/Interview and Quality Review Certification Test Update

Purpose

Sharing updates on the Intake/Interview and Quality Review Certification Test for VITA/TCE volunteers. The changes may impact Quality Site Requirement (QSR) #1: Certification.

Issues Identified on the Intake/Interview and Quality Review Certification Test

Incorrect page number reference in Publication 5101, VITA/TCE Intake/Interview and Quality Review Training, for Question 3

- The correct page number to reference in Publication 5101 for Question 3 of the Intake/Interview and Quality Review Certification Test is page 17.

Incorrect page number reference in Publication 5838, VITA/TCE Intake/Interview and Quality Review Handbook, for Question 3

- The correct page number to reference in Publication 5838 for Question 3 of the Intake/Interview and Quality Review Certification Test is page 10.

Message for VITA/TCE Volunteers and Coordinators

Please review and make note of these changes to the page number references for the Intake/Interview and Quality Review Certification Test and share with all volunteers. The page references for Question 3 will only display if the question is answered incorrectly.

- The Link and Learn Taxes certification platform will not be updated this current year but there will be corrections for the next filing season.

Please direct questions about this QSRA to your SPEC relationship manager.

Thank you for your time and service to your communities preparing free tax returns through the VITA/TCE program.